

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 27th day of January' 2025

C.G.No.229/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. P. Muneeswara Reddy, Flat No.305,
Druva Apartment, Korlagunta, Maruthi Nagar, Tirupati. Complainant

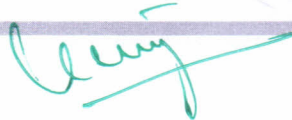
AND

1. Superintending Engineer/O/Tirupati
2. Assistant Accounts Officer/ERO/Tirupati-2
3. Dy. Executive Engineer/O/Tirupati-2
4. Executive Engineer/O/Tirupati Town Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

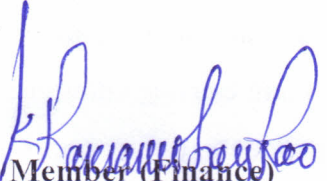
- 01.** The complainant filed the complaint stating that they are having service connection SC.No.5534305019679, that previously the respondents inspected the premises and issued notice for additional load for Rs.2,10,218/- but he removed the electrical equipment causing additional load and reduced the load and requested the respondents to reinspect his premises and revise the additional load notice but in vain.



02. The said complaint was registered as C.G.No.229/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they inspected the premises of the complainant and found that the complainant reduced the additional load and hence they revised the earlier demand notice and the complainant satisfied with their action.
03. Heard the complainant and respondents through video conferencing. The complainant during the enquiry expressed his satisfaction stating that the notice for additional load is revised by the respondents and requested to close the complaint. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27th day of January 2025.


CHAIRPERSON


Member (Finance)
23/01/2025


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, SriramachandraNagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chandy
27/07/2025